

Computer Ambulance Services: COVID-19 Response

As many of our clients deal with the growing challenges of the Coronavirus (COVID-19) pandemic our commitment is to support you as best we can. Our priority is to provide support our existing client base and contract maintenance customers.

Onsite Support

Our on-site support is being scaled back with an emphasis being placed on providing support online using tools such as Skype/Zoom, over the phone or via remote log in. These are all things we do already, however in order to comply with isolation and social distancing requirements we will be increasing this method of support and onsite support will only be undertaken in essential breakdown situations. We will work with each client individually to arrange a suitable way to support your needs during this time.

Please note that all non-essential on-site work will be deferred to a future date.

As our priority is to keep both our clients and ourselves safe and to minimise the risk of spreading or contracting coronavirus all sanitation precautions will be taken where hardware needs to be dropped off or collected and will be discussed with each client at the time.

Please note:

During this unprecedented time, we have already experienced shortages in being able to obtain stock and significant price increases. We expect this to continue and potentially worsen. During this period ALL quotes will be valid for the day of issue ONLY, this is due to prices being adversely affected on a daily basis.